

Title of Report:	Council Performance Report 2014/15:Q1 (Key Accountable Measures and Activities)
Report to be considered by:	Executive
Date of Meeting:	4 September 2014
Forward Plan Ref:	EX2777

Purpose of Report:

1. To present the basket of key accountable measures and activities for 2014/15
2. To report quarter one outturns against the key accountable measures and activities contained in the 2014/15 council performance framework.
3. To report by exception those measures / activities, not achieved / expected to achieve and to cite remedial action taken and the impact it has had.

Recommended Action:

1. To approve the basket of published Key Accountable measures for 2014/15.
2. To note progress against the key accountable measures and activities.
3. Review those areas reporting as 'red' or 'amber' to ensure that appropriate corrective or remedial action is put in place.

Reason for decision to be taken: This framework compiles and monitors progress in relation to the objectives laid out in the Council Strategy and on key activities and areas of risk from the council's individual service delivery plans.

In doing so, it expresses the purpose and ambition of the council and by extension the council's main focus of activities and key measures of success against which we can assess ourselves and publicly report progress.

Other options considered: n/a

Key background documentation:

- 2014 Council Strategy
- Individual service plans 2014/15

The proposals contained in this report will help to achieve the following Council Strategy priorities:

- CSP1 – Caring for and protecting the vulnerable**
- CSP2 – Promoting a vibrant district**

- CSP3 – Improving education**
- CSP4 – Protecting the environment**

The proposals will also help achieve the following Council Strategy principle:

- CSP8 - Doing what's important well**

The proposals contained in this report will help to achieve the above Council Strategy priorities and principles by:

articulating progress within the Council's key strategic measures and activities.

Portfolio Member Details

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Date Portfolio Member agreed report:	29 th July 2014

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Implications

Policy:	Any implications will be highlighted in the individual exception reports.
Financial:	Any implications will be highlighted in the individual exception reports.
Personnel:	Any implications will be highlighted in the individual exception reports.
Legal/Procurement:	Any implications will be highlighted in the individual exception reports.
Property:	Any implications will be highlighted in the individual exception reports.
Risk Management:	Any implications will be highlighted in the individual exception reports.

Is this item relevant to equality?	Please tick relevant boxes		Yes	No
Does the policy affect service users, employees or the wider community and:				
• Is it likely to affect people with particular protected characteristics differently?	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
• Is it a major policy, significantly affecting how functions are delivered?	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
• Will the policy have a significant impact on how other organisations operate in terms of equality?	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
• Does the policy relate to functions that engagement has identified as being important to people with particular protected characteristics?	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
• Does the policy relate to an area with known inequalities?	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
Outcome (Where one or more 'Yes' boxes are ticked, the item is relevant to equality)				
Relevant to equality - Complete an EIA available at www.westberks.gov.uk/eia				<input checked="" type="checkbox"/>
Not relevant to equality				<input checked="" type="checkbox"/>

Is this item subject to call-in?	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
If not subject to call-in please put a cross in the appropriate box:		
The item is due to be referred to Council for final approval		<input type="checkbox"/>
Delays in implementation could have serious financial implications for the Council		<input type="checkbox"/>
Delays in implementation could compromise the Council's position		<input type="checkbox"/>
Considered or reviewed by Overview and Scrutiny Management Commission or associated Task Groups within preceding six months		<input type="checkbox"/>
Item is Urgent Key Decision		<input type="checkbox"/>
Report is to note only		<input checked="" type="checkbox"/>

Executive Summary

1. Key Accountable Measures

- 1.1 The report appraises progress against a basket of 53 key accountable measures and activities aligned to the objectives set out in the Council Strategy.
- 1.2 Of the 53 reported measures, outturns are available for 37 at the time of publication.
- (i) 27 are reported as 'green' – or are on track to be delivered / achieved by year end.
 - (ii) 10 are reported as 'amber' – or behind schedule, or still anticipate being delivered / achieved by year end.
 - (iii) No measures are reported as 'red'.
- 1.3 The 10 measures reported as amber are listed below:

Children and young people

- Looked after children cases which were reviewed within required timescales
- Child Protection cases which were reviewed within required timescales

Older people and vulnerable adults

- Proportion of adults with a learning disability who live in their own home or with their family
- Proportion of repeat safeguarding referrals through the monitoring and review of protection plans
- Level of delayed transfers of care from hospital and those attributable to social care from acute and non-acute settings
- Percentage of people presenting as homeless where the homelessness has been relieved or prevented
- Average number of days taken to make a full decision on new Benefit claims
- Average number of days taken to make a full decision on changes in a Benefit claimants circumstances

Planning

- 'Major' planning applications determined within 13 weeks.
- 'Minor' planning applications determined within 8 weeks.

- 1.4 More information – outturns and commentary - on each of these measures is contained in the main body of the report.

2. Equalities Impact Assessment Outcomes

- 2.1 This item is not relevant to equality.

3. Conclusion

3.1 None

Appendices

Appendix A – Key Accountable Measures Full Report

Consultees

Local Stakeholders: N/a

Officers Consulted: All data provided and signed off by Heads of Service, Corporate Board

Trade Union: N/a